Kevin J. Martin, Chairman
Federal Communications Commission
Room: 8 – B201
445 12th Street SW
Washington D.C. 20554

Dear Chairman

I am a "9-1-1" professional business owner and a member of the National Emergency Number Association (NENA). On March 7-8, 2006, I will be in Washington to attend NENA's 4th Annual *9-1-1 Goes to Washington* Critical Issues Forum, a two day event to help 9-1-1 professionals better understand the roles and responsibilities of the federal government in emergency communications, citizen activated emergency response and homeland security. While in Washington for this event I would like the opportunity to meet with you and/or your staff to discuss critical 9-1-1 issues.

While attending the forum, I will be supporting the priorities established by the FCC with Docket 94-102 and FCC public notice dated December 10th, 2004 DA 04-3874 titled **COMMISSION SEEKS COMMENT ABOUT STATUS OF STATE ACTIONS TO ACHIEVE EFFECTIVE DEPLOYMENT OF E911 CAPABILITIES FOR MULTI-LINE TELEPHONE SYSTEMS (MLTSs)**

The above notice was a follow-up to FCC public notice dated November 13th 2003 titled **FCC EXPANDS E911 RULES ADDS SERVICES, OPENS SECOND NOTICE ON MOBILE SATELLITE SERVICES AND MULTI-LINE TELEPHONE SYSTEMS, AND DIRECTS NETWORK RELIABILITY AND INTEROPERABILITY COUNCIL TO STUDY TECHNICAL ISSUES.**

Chairman Martin, to this day, and after 11 years of deliberation, it seems to those of us in the field that the FCC has done very little but write letters, notices, and hold meetings concerning safety in the workplace. You would think since September 11th, 2001, a bit more would have been accomplished. Even within the FCC itself, employees, contractors, or visitors dialing 911 for emergency assistance would not be found if they did not, or could not, vocalize their location within the FCC buildings. As you are aware, E-911 legislation for Multi-line telephone systems (MLTS) would eliminate this life threatening problem.

I will contact your office to follow up on this request and answer any questions you may have. In the meantime, I would encourage you, if you haven't already, to join forces with your colleagues in Congress and participate in the E9-1-1 Caucus. Your involvement in these efforts is vital to ensuring the safety and security of the nation.

Thank you for your leadership and I look forward to meeting with you.

Sincerely,

Larry A. Scott
President

CC: Terri Natoli
Acting Division Chief

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Time...
a critical factor
during an
emergency.

If you are a
PBX or VoIP server
owner or the
responsible party
for a PBX, VoIP,
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time may be
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When the call goes out...

(and it will)

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Providing Enhanced 911 interface for shared PBX and VoIP networks

Can the
response team
find the
emergency?

When a caller is unable to give the location information ...

During a 911 emergency call, the phoning party expects their call and location to be received by the

Public Safety Answering Point (PSAP), the emergency center responsible for dispatching emergency services

such as fire, police and ambulance. Unfortunately, if a caller's phone line is part of a PBX or VoIP network,
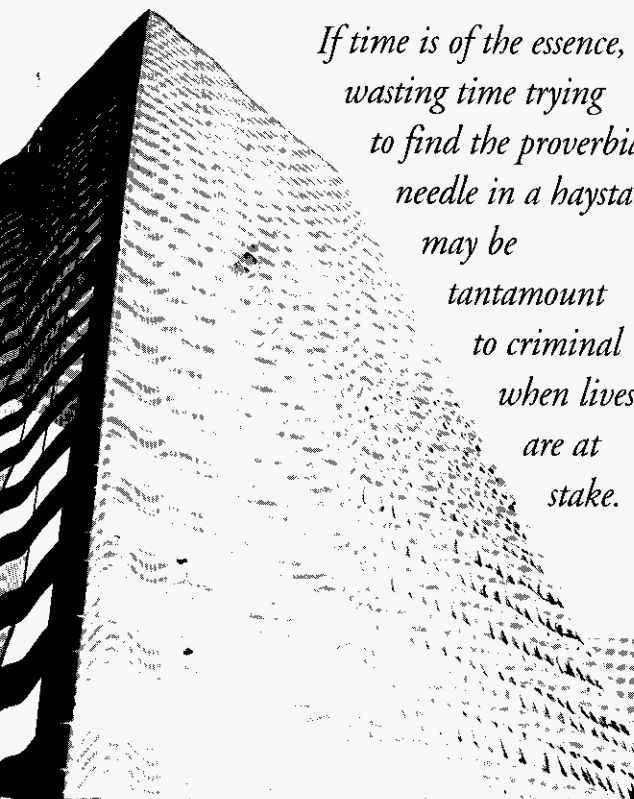
the phone number received by the PSAP will be the trunk line number. The address displayed may be for

billing purposes only and nowhere near the actual emergency.

If time is of the essence,
wasting time trying
to find the proverbial
needle in a haystack
may be
tantamount
to criminal
when lives
are at
stake.

Enhanced 911

"Pressure to introduce measures that better link PBXs to the PSAP system has been building in the wake of high-profile tragedies." Telephony/July, '97

Seven states (with more to follow) have already mandated that PBXs and VoIP servers develop E-911 capabilities. E-911 calls may need to be routed through supplemental equipment that would send the Automatic Number Identification information (ANI) for each office/campus phone, rather that the trunk number, to a PSAP operator.

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911 ETC will assist you with the task of interfacing your PBX or VoIP network with your local PSAP to provide Automatic Number Identification necessary for all you Enhanced 911 calls. Identify your options, implement your plan, then set-up and maintain your system. We'll do the work so you can do your business.

- Onsite audit and blueprint coordination
- Extension and location identification
- Create database to NENA standards
- Provide adjunct equipment for compatible PBX or VoIP server interface
- Integrated Emergency Onsite Notification
- Download your database to PS/ALI mainframe and/or adjunct equipment
- Maintain and update your database
- Automate PS/ALI download interfaced to Your existing change management platforms
- Coordinate proper CAMA trunk ordering
- Provide detailed reports

Call today... time may not be on your side
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PBX PSAP